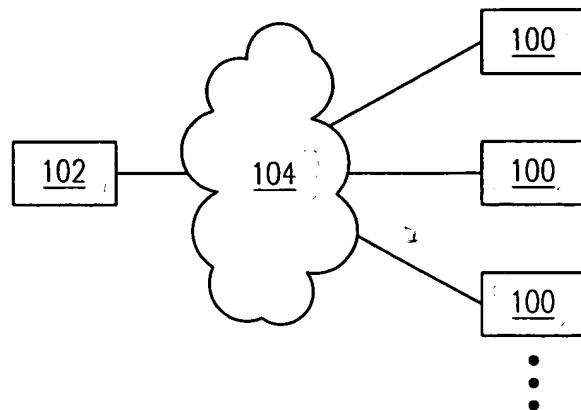


FIG. 1



SERVER SERVES MAIL MESSAGE TO CLIENT

USER INITIATES REPLY TO MAIL MESSAGE

CLIENT FETCHES UNIQUE IDENTIFIER OF MAIL MESSAGE

CLIENT TRANSMITS MESSAGE IDENTIFIER TO SERVER

MESSAGE IDENTIFIER APPEARS IN
IDENTIFIER STORAGE FIELD OF OTHER
MESSAGES IN MAILBOX?

NO

INFORM CLIENT NO RELATED
MESSAGES FOUND

YES

220

USER CONTINUES
WAITING REPLY

212
SERVER TRANSMITS TO CLIENT
INFORMATION RELATED TO THOSE
OTHER MESSAGES

214
CLIENT NOTIFIES USER OF
OTHER MESSAGES

216
USER MAY TERMINATE REPLY
OR PROCEED

FIG. 2

0325625001-1252700

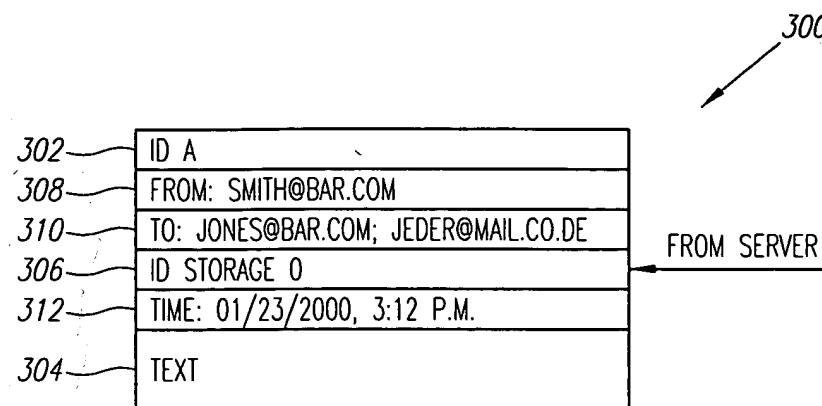


FIG. 3

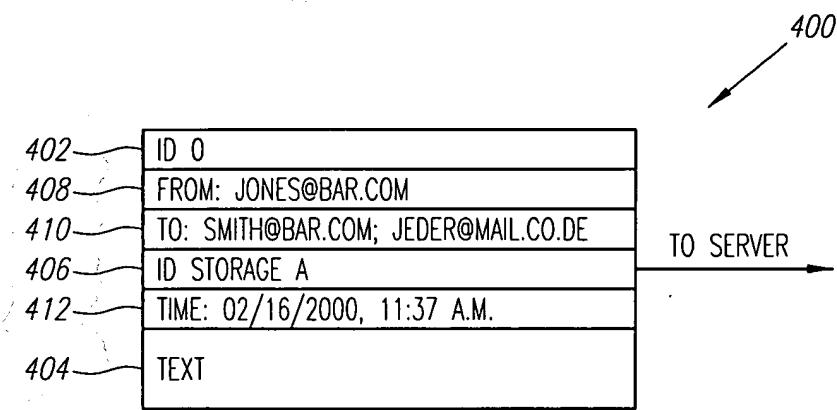


FIG. 4

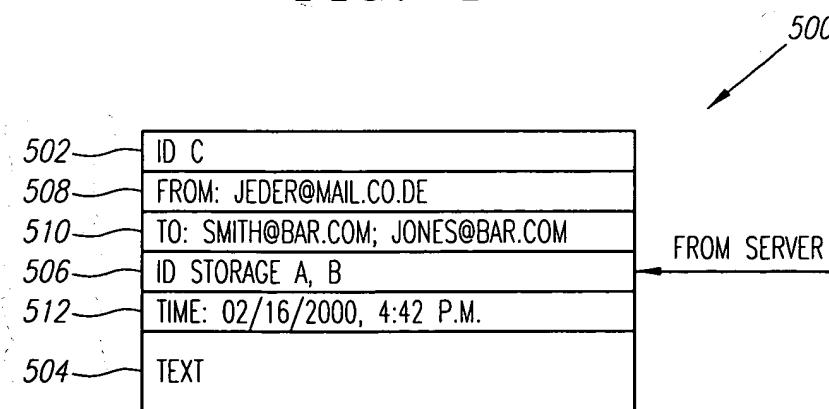


FIG. 5